

# Bulletin



September 26, 2011

## Blue Cross changes no-cost claim entry tool vendor

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) offer a no-cost, web-based tool through Availity to comply with Minnesota Statute 62J.536 requirements for electronic claim submission. Availity also provides no-cost solutions to obtain eligibility and benefits as well as view your remittance information.

Since Availity offers all three transactions in a single, easy-to-use portal through the web, Blue Cross will not be renewing its contract with Infotech Global, Inc. (IGI) effective December 31, 2011.

### What does this mean to providers?

Providers can continue to take advantage of free claims submission to Blue Cross via the web by registering for claim submission through Availity. Providers can also register to view eligibility and benefit information for Blue Cross members and view their remittance information on the same website. Availity continues to receive batch claims transactions as well for Blue Cross at no charge to the providers or their clearinghouses.

If you want to register to send electronic claim transactions through the free tool, view eligibility and benefit information for Blue Cross members and/or be able to view remittance advice information from Blue Cross on the web, you must register with Availity at **availity.com**.

Please note that providers who choose to continue to use IGI (**mneconnect.com**) for claim submission to Blue Cross may be charged for these services beginning January 1, 2012. Please contact IGI directly at **mneconnect.com** for information on costs if applicable.

### Questions?

If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.