

PROVIDER BULLETIN

PROVIDER INFORMATION



May 13, 2014

Change to MHCP and MSC+ subscribers pre-certification requirements for lift chair and seat lift mechanism

Blue Plus is implementing a change in the pre-certification requirements for lift chair and seat lift mechanism to ensure that Minnesota Health Care Program (MHCP) and Minnesota Senior Care Plus (MSC+) subscribers receive the appropriate quality and level of care for medical services. These pre-certification requirements for lift chair and seat lift mechanism apply only to MHCP and MSC+ subscribers.

Changes

Effective July 2, 2014, the following changes will be implemented for MSHO and MSC+ subscribers.

Lift chair and seat lift mechanism:

- Providers must submit the pre-certification request directly to Blue Plus instead of the Care Coordinator
- Providers need to complete the Pre-Authorization/Prior Approval Request Form available on our website at **providers.bluecrossmn.com**
- Fax completed form and relevant clinical documentation to **(651) 662-2810** or
- Mail completed form and relevant clinical documentation to:
Utilization Management
P.O. Box 64265
St. Paul, MN 55164

The Care Coordinator continues to complete the authorization process for the chair portion of the lift chair.

Reminder: All services provided must be medically necessary to be eligible for coverage. Services may be subject to retrospective review as determined by Blue Plus.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.