

PROVIDER BULLETIN

PROVIDER INFORMATION



May 27, 2014

Minnesota Senior Health Options Model of Care Requirements

Background

Secure Blue is Blue Plus' Special Needs Plan (SNP), for subscribers with Minnesota Senior Health Options (MSHO), which is a fully integrated Medicare and Medicaid product for subscribers age 65 and over. SNPs are required by the Centers for Medicare and Medicaid Services (CMS) to provide training to participating providers on the Model of Care. This Provider Bulletin provides you with information about this requirement and supplies information about training options on the Model of Care.

Provider Responsibility

All providers are required by CMS to complete **one** of the following training options on an annual basis.

1. Review the MSHO Model of Care description at https://www.bluecrossmn.com/carecoordination/public/MOC_Training.pdf

Or

2. Attend a "Provider Basics Seminar" that includes information on the Model of Care. Following the seminar, share or review the slides presented at the seminar with all appropriate clinic staff and partners.

Providers must document and maintain training completion records and provide such records to Blue Plus upon request in order to validate that the training has been completed.

Seminar information

Providers may attend one of the free "Blue Cross Basics" seminars that are held throughout the year in various locations across the state of Minnesota. This three hour seminar provides helpful information and resources including the online reference manuals. Providers are required to pre-register for these seminars in order to allow Blue Cross to assure adequate space is available. The next Blue Cross Basics training that includes the Model of Care information will be available starting in June 2014. To view the specific schedule and location of seminars go to providers.bluecrossmn.com.

Attendance at these seminars will be tracked to help support the CMS requirements for annual training, and attendees will receive materials that cover the information presented including the Model of Care program description and its location within the Blue Plus Provider Manual.

Questions?

If you have questions, please contact provider services at (651) 662-5200 or toll free at 1-800-262-0820.