

PROVIDER BULLETIN

PROVIDER INFORMATION



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Special Transportation Services & Common Carrier Network Participation Insurance Requirements

To ensure quality care and safety for our Minnesota Health Care Programs Subscribers, effective January 1, 2015, Blue Cross and Blue Shield of Minnesota and Blue Plus requires all Special Transportation Services (STS) and Common Carrier (CC) providers to have at least a minimum of \$1 million per incident insurance liability coverage.

The necessary level of insurance coverage must be in effect on January 1, 2015. Providers must submit proof of coverage on or before April 1, 2015.

What happens if we do not provide proof of insurance coverage?

Your Blue Plus Referral Health Professional Provider Service Agreement (Special Transportation Services and Common Carrier) will be out of compliance and subject to possible termination.

What is proof of insurance coverage?

This is the insurance certificate (we prefer the *Acord Certificate of Liability Insurance*) displaying all of the following information:

- Name and phone number of producer (Agency issuing the policy)
- Name of the insurer affording coverage
- Name and address of the policy holder
- Specific type of coverage (Automobile Liability)
- Policy number
- Effective date and expiration date of coverage
- Amount of Coverage

How do we submit the proof of insurance coverage?

Send the insurance certificate along with your provider name and identification number via email or fax as indicated below:

Email: credentialing@bluecrossmn.com

Fax: **651-662-2905, Attention: Credentialing**

Note: Your insurance company may also provide the automobile insurance policy certificate on your behalf.

Products impacted:

- SecureBlueSM (HMO SNP)
- Blue Advantage (Prepaid Medical Assistance Program (PMAP) and Minnesota Senior Care Plus (MSC+)
- MinnesotaCare

Questions?

If you have any questions, please contact Jeanne Muench at **(651) 662-3198**.