

PROVIDER BULLETIN

PROVIDER INFORMATION



November 12, 2014

Changes in Care Coordination and Case Management Billing Process for SecureBlue (MSHO) and MSC+ Subscribers

In order to meet Minnesota reporting standards for administrative care coordination and case management services provided to members on Elderly Waiver (EW), Blue Cross and Blue Shield of Minnesota and Blue Plus will be implementing a change in the process for submission of care coordination and case management claims.

Products impacted:

- SecureBlueSM (HMO SNP)
- Minnesota Senior Care Plus (MSC+)

What's changing?

Effective for claim submission for dates of service on or after January 1, 2015, all providers submitting care coordination and case management service claims using T1016 for subscribers enrolled in SecureBlue (MSHO) or MSC+ should submit the T1016 claim (with or without modifiers), to Bridgeview Company through the MN E-Connect clearinghouse.

Providers who bill using the G9002 code are to continue to submit care coordination claims directly to Blue Cross.

Questions?

If you have questions on how to register with Bridgeview Company or MN E-Connect, please contact Bridgeview Company via telephone at **1-800-584-9488**, or email at EWProviders@Bridgeviewco.com.