

# PROVIDER BULLETIN

## PROVIDER INFORMATION



April 16, 2015

### **Verify Subscriber Eligibility Prior to Providing Health Services**

Providers are required to verify eligibility of coverage prior to providing Health Services. Pursuant to your Provider Service Agreement with Blue Cross and Blue Shield of Minnesota, Blue Plus and Affiliates (Blue Cross), Providers must require a valid identification card and other positive photo identification, such as a valid government issued identification card, or shall otherwise verify with Blue Cross that the Subscriber is eligible to receive Health Services. Providers shall not be entitled to payment from Blue Cross or a Plan Sponsor for Health Services provided to any person who is not in fact a Blue Cross Subscriber at the time the Health Services were rendered.

If you suspect fraudulent use of an ID card, please call our fraud hotline at **(651) 662-8363**. You may remain anonymous.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.