

# PROVIDER BULLETIN

## PROVIDER INFORMATION



April 29, 2015

### **Special Transportation Services & Common Carrier Network Participation Automobile Liability Insurance Requirements**

*This Provider Bulletin is being reissued as a final notice to Special Transportation Services and Common Carrier providers that we require proof of automobile insurance liability. The previous Provider Bulletin (P33-14) was published on 11/7/14.*

Effective January 1, 2015, Blue Cross and Blue Shield of Minnesota and Blue Plus requires all Special Transportation Services (STS) and Common Carrier (CC) providers to have at least a minimum of \$1 million per incident automobile insurance liability coverage. The requirement is to ensure quality care and safety for our Minnesota Health Care Programs Subscribers.

The necessary level of insurance coverage must be in effect on January 1, 2015. This is a final notice. STS and CC providers must submit proof of coverage on or before June 1, 2015.

#### **What happens if we do not provide proof of insurance coverage?**

Your Blue Plus Referral Health Professional Provider Service Agreement (Special Transportation Services and Common Carrier) will be out of compliance and will be terminated.

#### **What is proof of insurance coverage?**

This is the insurance certificate (we prefer the *Acord Certificate of Liability Insurance*) displaying all of the following information:

- Name and phone number of producer (Agency issuing the policy)
- Name of the insurer affording coverage
- Name and address of the policy holder
- Specific type of coverage (Automobile Insurance Liability)
- Policy number
- Effective date and expiration date of coverage
- Amount of Coverage

#### **How do we submit the proof of insurance coverage?**

Send the insurance certificate along with your provider name and identification number via email or fax as indicated below:

Email: [credentialing@bluecrossmn.com](mailto:credentialing@bluecrossmn.com)

Fax: **651-662-2905, Attention: Credentialing**

*Note:* Your insurance company may also provide the automobile insurance policy certificate directly on your behalf.

#### **Products impacted:**

- SecureBlue<sup>SM</sup> (HMO SNP)
- Blue Advantage (Prepaid Medical Assistance Program (PMAP) and Minnesota Senior Care Plus (MSC+)
- MinnesotaCare

#### **Questions?**

If you have any questions, please contact Danny Lee at **(651) 662-4503**.