

PROVIDER BULLETIN

PROVIDER INFORMATION



June 1, 2015

New Claims Filing Rules for Air Ambulance Providers

Effective April 19, 2015, all Blue Cross and Blue Shield Plans, including Blue Cross and Blue Shield of Minnesota, implemented new claims filing rules for air ambulance providers as required by the Blue Cross and Blue Shield Association. For dates of service on and after April 19, 2015, all claims for transport services should be submitted to the Blue Plan where the patient pick-up occurred. These changes do not apply to Federal Employee Program (FEP) subscribers or air ambulance providers who bill 837I/UB-04 claims using their hospital's NPI.

Per the Medicare Benefit Policy Manual, Chapter 10, section 10.4, Air Ambulance providers are required to submit the point-of-pickup zip code.

- X12N Health Care Claim – 837 Professional, billers shall code the five-digit ZIP code of the point of pickup.
- Claims without a point of pickup ZIP code, or with multiple ZIP codes, will be rejected.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.