

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



October 14, 2020

### **Introducing eviCore's new IntelliPath® Technology**

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is working with eviCore HealthCare to streamline the prior authorization process for Cardiology and Radiology solutions by leveraging eviCore's new IntelliPath® technology over the next month. This technology eliminates the clinical surveys and uses algorithms to sort through historical clinical data. This reduces the administrative burden and allows clinicians to focus their efforts on requests where medical necessity is truly in question leading to faster and more accurate outcomes.

Providers will not be required to do anything differently but may notice incremental enhancements to the eviCore online interface and case decision process to improve the process and provider experience.

Benefits of this technology to reduce administrative burden include:

- Providers will not have to spend time answering clinical questionnaires for Cardiology and Radiology programs
- Reduction in talk times for providers who would have normally called eviCore
- Reduction in delays due to outreach for additional clinical documentation
- Reduced submission time
- Improved turnaround time

IntelliPath® technology is only applicable to originally submitted cases, there is no change in appeals or reconsiderations.

Please direct questions to the following email address, [connect@evicore.com](mailto:connect@evicore.com).