

# PROVIDER BULLETIN

## PROVIDER INFORMATION



November 1, 2021

### **eviCore Healthcare Enhanced Utilization Management (UM) now being offered to Self-Insured Groups**

eviCore Healthcare Enhanced Utilization Management (UM) will now be offered as an option to self-insured groups that renew on or after January 1, 2022. Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will expand work with eviCore Healthcare to review and process prior authorizations (PAs) for self-insured groups that choose to include eviCore Healthcare Enhanced UM programs, for the following services:

- Lab Management (Molecular and genetic testing)
- Medical Oncology
- Radiation Therapy
- Radiology
- Cardiology (Advanced imaging and diagnostic services; implantable device services)
- Musculoskeletal (spine, large joint and interventional pain)
- Sleep Management (sleep apnea testing; treatment with sleep related DME)

As stewards of healthcare expenditures for our subscribers, we are committed to ensuring they receive high quality, evidence-based care. One method for doing so is through the PA process. The primary purpose of the PA process is to ensure that evidence-based care is provided to our subscribers to promote quality, safety, and affordability.

eviCore's clinical guidelines and prior authorization code lists are available on the Blue Cross website at [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- To access the link, select “**Medical Policy**” under **Tools and Resources**, read and accept the Blue Cross Medical Policy Statement
- Click on the “+” (plus) sign next to “**Medical and Behavioral Health Policies**” and locate the “**Medical Policy Supporting Documents**” section
- Click on the “**eviCore healthcare Specialty Utilization Management Clinical Guidelines**” link

#### **Products Impacted**

- Self-insured Groups that choose to include eviCore in their group renewals **after** January 1, 2022
- Medicare Advantage subscribers have been effective in this program since January 1, 2019
- Fully insured commercial subscribers have been effective in this program since August 1, 2018

**PA is not required** through eviCore for Blue Cross subscribers enrolled in the following programs:

- Blue Cross Federal Employee Program (FEP) Subscribers
- Blue Cross Platinum Blue and Senior Gold Subscribers
- Blue Plus Minnesota Health Care Programs (PMAP, MNCare, MSC+), SecureBlue (MSHO) Subscribers

#### **To check if a PA is required**

Providers can utilize the Is Authorization Required (IAR) Tool on the Availity® Portal to help determine if an authorization is required. The tool allows providers to look up multiple codes (up to 12) at one time to determine

if an authorization is required.

**To access the IAR Tool:**

1. Log in at **Availity.com**
2. Select **Patient Registration**, choose **Authorizations & Referrals**, then **Authorizations**
3. Select Payer BCBSMN, your Organization, Transaction Type Outpatient and you will be redirected to the Authorization Look Up Tool application

**To submit a PA Request to eviCore**

Providers submit eviCore PA requests via our free <https://www.availity.com> provider portal. Instructions on how to utilize this portal are found on the Availity website.

Providers need to reference the eviCore clinical guideline criteria, submit prior authorization request via Availity, and submit all applicable clinical documentation with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a subscriber's benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

**Questions?**

If you have questions and would like to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.