

PROVIDER BULLETIN

PROVIDER INFORMATION



April 1, 2019

eviCore Radiology Program Clinical Guideline Updates for Fully Insured Commercial and Medicare Advantage Subscribers – eviCore Healthcare Specialty Utilization Management (UM) Program

eviCore has released updates that will make the policy less restrictive for the following **eviCore Radiology Program Clinical Guidelines**:

- Oncology Imaging Guideline, Section 17: Renal Cell Cancer (RCC)

The clinical guideline updates become effective on April 5, 2019.

Directions on How to Access Clinical Guidelines

- select “**Medical Policy**” under **Tools and Resources**, read and accept the Blue Cross Medical Policy Statement
- Click on the “+” (plus) sign next to “**Medical and Behavioral Health Policies**” to expand the section
- Click on the ‘**eviCore healthcare Specialty Utilization Management Clinical Guidelines**’ link.
- Scroll to the “**Need Help?**” section and click on “**Access Guidelines**”
- Click on the desired program
- Type “**BCBS MN**” in the “**Search by Health Plan**” search bar
- Select the current guideline

Products Impacted

This change only applies to:

- Individual
- Fully insured commercial
- Medicare Advantage subscribers

Products Not Impacted

Members who **do not require prior authorization through eviCore** are:

- Blue Cross Commercial Self-Insured Subscribers
- Blue Cross Federal Employee Program (FEP) Subscribers
- Blue Cross Minnesota Health Care Programs including Blue Advantage Families and Children (F&C), MinnesotaCare (MNCare), SecureBlue (MSHO), and Minnesota Senior Care Plus (MSC+)
- Blue Cross Platinum Blue and Senior Gold Subscribers

Group Number List

The 2019 Commercial Network Guide which includes a listing of the group numbers that will be utilizing eviCore, was updated on January 2, 2019. The list includes Medicare Advantage group numbers as well. The list will be updated on the second Tuesday of each month. However, due to new groups being added every month, providers should verify authorization requirements by using the Availity Authorization Portal for the most current and accurate information. If a group number is not on the list, the provider will need to verify PA requirements through the Availity Authorization Portal.

As a reminder, if a provider does not obtain a required prior authorization before rendering services, Blue Cross will deny claims as provider liability for lack of prior authorization.

To find a listing of all the group numbers that will be utilizing eviCore, the 2019 Commercial Network Guide has been updated with this information. To access the guide, go to providers.bluecrossmn.com and under “What’s Inside” select “Education Center” then select “2019 Commercial Network Guide.” You can also find it under “Tools and Resources”, select “Medical Policy” and then acknowledge the Acceptance Statement, click on the “+” next to “Utilization Management”, and select “see group numbers for members managed by eviCore” under the paragraph titled eviCore Healthcare Specialty Utilization Management.

To submit a Prior Authorization (PA) Request to eviCore

Providers should submit eviCore PA requests via our free **Availity** provider portal. Instructions on how to utilize this portal are found on the Availity website.

It is recommended that providers reference the eviCore clinical guideline criteria, submit PA requests via Availity, and include all applicable clinical documentation with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a member’s benefit plan. Member benefit plans vary in coverage and some plans may not provide coverage for certain services in the medical policies.

Questions?

If you have questions or need to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.