PROVIDER OUICK POINTS PROVIDER INFORMATION



June 12, 2019

eviCore Group Number List to be Removed

Blue Cross and Blue Shield of Minnesota (Blue Cross) has been publishing a monthly group number list to help providers identify members who are delegated to eviCore Healthcare (eviCore). Effective July 1, 2019, this list will be removed and providers should use the new Prior Authorization Look Up Tool on the Availity[®] Provider Portal to quickly determine if an authorization is required. By entering Member Group Number, Date of Service and Procedure Code, the tool will indicate whether an Authorization is required. If an Authorization is not required, the tool will allow the user to print the results for their records. If an Authorization is required, the user will move directly into the next field in Authorization application to complete the request.

This new feature is accessible for lines of business managed by Blue Cross and will advise providers if Blue Cross or eviCore will review the request. For Medicaid, MinnesotaCare, and MSHO, providers can use the tools Amerigroup offers for managing Authorizations.

To access the Prior Authorization Look Up Tool:

- 1. Log in at Availity.com
- 2. Select Patient Registration, choose Authorizations & Referrals, then Authorizations

3. Select Payer **BCBSMN**, your Organization, Transaction Type **Outpatient** and you'll be redirected to the Authorization Look Up Tool application

Training Opportunities:

Providers can access the Blue Cross Authorization training demo and common question training guides from the Availity portal:

- 1. Click Help & Training | Get Trained (Availity Learning Center (ALC) opens a new tab)
- 2. Go to the very top of the ALC screen, search with the keyword "BCBSMN"
- 3. Click on the training document you want to access or click on the course title you want to enroll in and
- 4. Click Enroll in the top right corner and confirm that you want to enroll
- 5. Click **Start** to view the training

Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.

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