

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 12, 2020

Update: New Service Type Options for Inpatient Admission Notifications on Availity Portal

The information in this Provider Quick Points updates QP14-20, published on Thursday, January 22, 2020. The additional information section has been added.

On January 30, 2020, two new Service Type options became available for admission notifications submitted through the Authorizations tool within the Availity Portal:

- Labor and Delivery (Vaginal)
- Labor and Delivery (C-Section)

These service types should be used for labor and delivery admissions to differentiate them from other types of admissions.

Additional Information

Please use whichever service type best fits at the time of admission.

If the patient's situation changes, Vaginal to C-Section or scheduled C-Section to Vaginal after entry of the admission in the Availity Portal, a new admission **does not** need to be submitted with the corrected Service Type.

In either case, if the patient needs to stay beyond the approved days, then a Concurrent Stay request needs to be requested on the original admission case in the Availity Portal.

Once the patient is discharged, please update the discharge date and summary on the case in the Availity Portal.

Products Impacted

This information only applies to commercial and Medicare lines of business.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.