

PROVIDER BULLETIN

PROVIDER INFORMATION



July 1, 2021

Update: Change in Liability for Members of Other Blue Plans

Provider Bulletin P7-21, that was previously published on February 1, 2021 is being updated to provide clarification that there are scenarios where subscriber liability is still applied.

Services and items provided to members covered by a Blue Plan outside of Minnesota which require a prior authorization (PA) but for which a PA was not obtained will have the potential to be denied as provider liability for claims processed April 19, 2021 and after. Prior to this date, these services would have denied as subscriber liability; however, plans offering retro-authorizations may now apply provider liability denials instead.

If a claim denial is received for no PA for a member covered by another Blue Plan, providers may either submit a retro-authorization to the member's home plan or an appeal may be submitted to Blue Cross and Blue Shield of Minnesota following the standard appeals process.

This change applies to Commercial, Medicare, and Medicaid members of Blue Plans outside of Minnesota.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.