

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



January 8, 2020

### **Separate Remits Will be Sent for Processed Legacy Platform Runout Claims**

As previously communicated in Provider Bulletins P24-19, P52-19, P59-19, P69-19, the decommissioning of Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) legacy claims processing systems began during the third quarter of 2019. Legacy platform runout claims are being adjudicated via paper check and overpayments will no longer be auto-recouped for these claims.

Providers will receive one remit per line of business for claims with either a positive allowance or a zero allowance. A paper check will be mailed for that payable amount.

A second remit will be sent per line of business for any claims with a forwarding balance. A letter will be mailed requesting payment for the amount due, which will include identifying information that will enable providers to tie the payment request to the appropriate remit.

### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.