

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



January 22, 2020

### Reminder for Referring Subscribers to Participating Providers

Providers are required to direct Subscribers to Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) participating providers, hospitals and other facilities to the highest degree possible as detailed in provider contracts.

Blue Cross maintains stringent provider participation standards and credentialing requirements and directing a Subscriber to a participating provider improves the likelihood that a Subscriber will receive high quality Health Services. In addition, Subscribers may incur reduced benefits and higher patient responsibility when using nonparticipating providers.

Directing patients to nonparticipating providers may be necessary in limited situations, such as medical emergency, participating providers are not available within certain geographic area, or quality of care or specialty care requires use of a nonparticipating provider.

To determine if a provider is participating, use the “Find a Doctor” tool on [bluecrossmn.com](http://bluecrossmn.com).

### Questions?

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. Please contact provider services at **(651) 662-5200** or **1-800-262-0820** for all other questions.