

PROVIDER BULLETIN

PROVIDER INFORMATION



May 3, 2021

RAP Claims Required for Home Care Claims Effective July 1, 2021

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will be requiring a Request for Anticipated Payment (RAP) claim effective with episodes of care beginning July 1, 2021 to align with the Centers for Medicare & Medicaid Services (CMS) requirements for home health agencies.

Blue Cross is requiring a RAP claim be submitted for all Medicare-eligible Home Care services rendered to Medicare members. Failure to bill the proper RAP claim for episodes of care beginning July 1, 2021 will result in the final episode claim being rejected.

Blue Cross will not immediately apply a penalty or reduction in reimbursement for non-timely RAP claim submissions, however, penalties may be enforced in the future. Please note that Blue Cross will provide a follow-up publication notifying providers when penalties will be enforced.

Products Impacted

This change applies to members enrolled with Medicare Advantage and Minnesota Senior Health Options (MSHO) coverage.

Questions?

If you have questions regarding how to bill RAP claims, please refer to the CMS manual for further details and instructions. If you have questions for a member enrolled in a Medicare Advantage product, please contact provider services at **(651) 662-5200** or **1-800-262-0820**. If you have questions for a member enrolled in MSHO, please contact provider services at **1-866-518-8448**.