

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



April 28, 2021

### **New Clinical Survey for Psychological and Neuropsychological Testing**

Starting April 17, 2021, providers submitting prior authorization (PA) requests for psychological and neuropsychological testing using the Authorization tool in the Availity® provider portal are prompted to complete an online survey to provide necessary information to Blue Cross and Blue Shield of Minnesota and Blue Plus.

This survey asks for the total number of testing **hours** requested and asks if the member has had any psychological or neuropsychological testing in the past six months. Based on the answers to these two questions, the provider may receive an immediate approval. If the request is not immediately approved, the provider will be prompted to attach clinical records to support the medical necessity of the request.

#### **Success with Surveys**

Request only the procedure codes that require PA when submitting the authorization request using the Availity® provider portal. Additional codes that are incidental to the primary code should not be submitted. Requests with surveys cannot be immediately approved when there are incidental codes that do not require PA included.

#### **Products Impacted**

This survey is only available for requests for commercial subscribers.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.