

PROVIDER QUICK POINTS

PROVIDER INFORMATION



September 23, 2020

Prior Authorizations for Drugs

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is instructing providers to carefully review their Prior Authorization submissions for drugs.

Claims will be adjudicated based on the requested and approved units of service. Many providers have expressed concern regarding the reimbursement of claims; however, the units of service on the claim do not match the approved units of service from the prior authorization. Prior authorization requests should be based on both the definition of the HCPCS code and the units of service that will be administered to the member.

If a provider determines that a dosage or units must be adjusted from what was initially approved in a prior authorization, a request to update the Prior Authorization must be submitted.

Questions?

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. Please contact provider services at **(651) 662-5200** or **1-800-262-0820** for all other questions.