

PROVIDER BULLETIN

PROVIDER INFORMATION



November 2, 2020

Predetermination Request Form for Commercial Lines of Business

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) makes every effort to help our subscribers access safe, timely, and affordable care that is medically necessary and appropriate using evidence-based criteria. Services that require prior authorization (PA) can be found on bluecrossmn.com/providers and on the “Is Authorization Required” tool in the Availity® portal prior to submitting a PA request.

Effective January 1, 2021, Blue Cross will no longer be accepting predetermination requests for services that do not require PA, unless the service warrants a clinical review for medical necessity based on extenuating circumstances.

Requests that are received through either Availity or fax will be sent back if a PA is not required. If there is an existing medical policy for a service, but PA is not required, providers will be directed back to Blue Cross medical policies to review criteria. If benefit coverage information is needed, providers will be guided to provider service for assistance with review of the subscriber’s benefits.

Please note, claims for services that are not on the Blue Cross PA lists will process through the claims system according to the subscriber’s benefits with or without a predetermination.

PA Lists are updated on the effective date of a PA management change and include applicable codes. To access the pdf PA Lists for all lines of business:

- Go to bluecrossmn.com/providers
- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Expand the Utilization Management section
- Click on Commercial Pre-Certification/Pre-Authorization/Notification List (PDF)

Where do I find medical policies and policy criteria?

- Go to bluecrossmn.com/providers
- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Expand the Medical and Behavioral Health Policies section
- Click on “Blue Cross and Blue Shield of Minnesota Medical Policies”
- Search for the applicable policy by keyword, policy number, procedure code or section

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.