

PROVIDER QUICK POINTS

PROVIDER INFORMATION



June 26, 2019

Platinum Blue Choice Member Copays

Platinum Blue Choice outpatient facility claims for services **other than** surgeries and observation (i.e. clinic visits at a Rural Health Clinic or a Federally Qualified Health Center) were incorrectly applying the outpatient hospital copay of \$50 beginning January 1, 2019. A change was implemented on June 5, 2019 to correct the member cost share to a \$0 copay for outpatient facility services other than surgeries and observation. A recovery will be completed to correct the member liability and adjust the payment. Providers must refund the member for any coinsurance collected.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

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