

PROVIDER BULLETIN

PROVIDER INFORMATION



November 1, 2019

2020 Renewal Changes Summary for Primary Care Clinic Providers

Blue Cross and Blue Shield of Minnesota, Blue Plus, and Affiliates (Blue Plus) has simplified the annual renewal process and is communicating the substantive changes to the 2020 Blue Plus Provider Care Clinic Provider Service Agreement. The complete Provider Service Agreement (Agreement) is modified periodically to reflect the most current regulatory changes and other clarifications necessary to properly administer the Agreement. The minor changes and clarifications to the Agreement effective January 1, 2020 are detailed below. The summary items are listed in order of appearance in the Agreement.

Article III.E. Clinical Coding Requirements has been amended to include reimbursement information for unlisted codes and is hereby replaced and superseded by the following:

Coding Requirements. Provider shall place all appropriate diagnosis and procedure codes and other necessary codes on each claim prior to submission to Blue Cross or Plan Sponsor. Provider is required to submit a written description, the manufacturer's suggested retail price for the item(s) and an itemization of the Regular Billed Charges for such item(s), health care service or supply whenever submitting an unlisted procedure code such as K0108 or E1399 for such services. Claims submitted to Blue Cross with an unlisted procedure code without a written description and manufacturer's suggested retail price will be denied. Provider agrees to use unlisted procedure codes only when no code exists for the service being provided. The reimbursement process for unlisted procedures can be found at <https://www.bluecrossmn.com/providers/reimbursement-policies>

Article VIII.A. Insurance provision has been expanded to further clarify that evidence of coverage requirements for Providers is detailed in the Credentialing Policy and Procedure Manual.

Article X.B. Termination. The third sentence in the opening paragraph has been revised to indicate that written notice of termination must be sent "via certified mail" to Blue Cross.

Article XII.N. Provider Merger provision has been updated to include reference to practice expansions and additional new locations.

No changes have been made to the Medicare Amendment.

Disclosure of Ownership

A Disclosure of Ownership form **must be completed and submitted annually** to Blue Plus per Minnesota Department of Human Services requirements. Information about the requirement and an electronic version of the form are available at bluecrossmn.com.

Questions?

If you have any questions about these changes, please call Provider Services at **651-662-5200** or **1-800-262-0820**. If you would like to receive a comprehensive copy of a new Agreement that reflects these changes, please email your request to the following address: Request.Contract.Renewal@bluecrossmn.com