

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 27, 2019

Change to Outpatient Therapies Prior Authorization Requirements for Medicare Advantage Subscribers

As previously communicated in Provider Bulletin P64-18, Blue Cross and Blue Shield of Minnesota (Blue Cross) implemented a prior authorization (PA) requirement for outpatient therapy visits, including physical, occupational, and speech therapy, beginning on the first visit for Medicare Advantage subscribers for service dates beginning January 1, 2019. Based on provider feedback, Blue Cross will no longer require a PA for the first outpatient therapy visit. A prior authorization is required beginning with the second visit and is required for any additional subsequent visits. Claims will no longer deny for no PA for the first visit beginning with claims processing date March 18, 2019.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.