BlueCross BlueShield
Minnesota

May 22, 2019

Update: Prior Authorization Quick Look Up Tool

The information in this Provider Quick Point replaces QP41-19, published on May 8, 2019. The only change is the effective date is now May 23, 2019. The previous publication had an effective date of May 19, 2019.

On May 23, 2019, a new feature will be added to the Availity® Provider Portal to enable providers to quickly determine if an Authorization is required. By entering Member Group Number, Date of Service and Procedure Code, the tool will indicate whether an Authorization is required. If an Authorization is not required, the tool will allow the user to print the results for their records. If an Authorization is required, the user will move directly into the next field in Authorization application to complete the request.

This new feature is accessible for lines of business managed by Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross). For Medicaid, MinnesotaCare and MSHO providers can use the tools AmeriGroup offers for managing Authorizations.

To access this new feature:

1. Log in at **Availity.com**
2. Select **Patient Registration**, choose **Authorizations & Referrals**, then **Authorizations**
3. Select Payer BCBSMN, your Organization, Transaction Type Outpatient and you'll be redirected to the Authorization Look Up Tool application

Training Opportunities:

Providers can access the Blue Cross Authorization training demo and common question training guides from the Availity portal:

1. Click **Help & Training** | **Get Trained** (Availity Learning Center (ALC) opens a new tab)
2. Go to the very top of the ALC screen, search with the keyword "BCBSMN"
3. Click on the training document you want to access **or** click on the course title you want to enroll in **and**
4. Click **Enroll** in the top right corner and confirm that you want to enroll
5. Click **Start** to view the training

Questions?
If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.