

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



July 28, 2021

### **New Form for Long-Term Acute Care, Inpatient Rehabilitation and Skilled Nursing Facility Admissions and Continued Stay Requests**

On August 2, 2021, two new forms will be made available to support the prior authorization request process for commercial and Federal Employee Program (FEP) members requesting Skilled Nursing Facility (SNF), Inpatient Rehabilitation (IRF) or Long-term Acute Care (LTAC). The names of the new forms are:

- Inpatient Rehabilitation & Skilled Nursing Facility Admissions Prior Authorization Request Form
- Long Term Acute Care (LTAC) Facility Admissions Prior Authorization Request Form

The new forms include sections for providers to document the clinical information necessary for approval of these levels of care, for both initial admissions and continued stay requests.

To access these new forms:

1. Visit [bluecrossmn.com/providers/forms-and-publications](https://bluecrossmn.com/providers/forms-and-publications)
2. Select 'forms – precertification/preauthorization/notification' then find the relevant form

### **Use of Availity® Provider Portal**

As a reminder, participating providers are required to use the Availity® Provider Portal to submit inpatient and outpatient prior authorization requests (*Bulletin P27-19 Required Use of Authorization Portal to Submit Preservice Inpatient and Outpatient Prior Authorization and PAN Requests*).

### **Inpatient Rehabilitation and Long-Term Acute Care**

Providers submitting requests for IRF or LTAC admissions will have the ability to complete the InterQual® Level of Care Criteria questionnaire prior to attaching medical records to the request (see *QP105-18 InterQual® Level of Care Criteria for Authorizations*).

- When InterQual® admission criteria are met for the level of care requested, the request will be approved immediately, and **no further action will be required**.
- When criteria for admission are not met or not enough information is available to complete the questionnaire, the provider can then continue the request submission process by saving the survey and following the prompts to attach medical records to support the admission or continued stay. Attaching these new forms to the request, along with the required records listed on the form, will expedite the clinical review process.

### **Skilled Nursing Facility**

Providers submitting requests for SNF admissions will not be prompted to complete the InterQual® Level of Care Criteria. Attaching the new form to the request, along with the required records listed on the form, will expedite the clinical review process.

**Note:** If the patient will not be admitted or continued stay is no longer needed, we ask providers to withdraw the request from the Auth/Referral Dashboard in Availity (See *QP97-18 Withdraw Feature Available for Availity Authorizations* for more information).

**Products Impacted**

This information only applies to commercial and Federal Employee Program (FEP) lines of business.

**Questions?**

If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.