March 1, 2019

Medicare Crossover Process Change Effective During Second Quarter 2019

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has completed the migration of members and groups off the legacy platform as of January 1, 2019. The Legacy system was Blue Cross' claims system in use prior to migration to our new claims system that began in the third quarter of 2015. With all members and groups now migrated, Blue Cross will decommission the legacy systems.

As part of the migration to the new platform, Blue Cross established Medicare Crossover agreements specific to our new claims system. With this, the decommission will also include the discontinuation of the legacy Medicare crossover agreements during the second quarter of 2019. Claims that are not automatically crossed over by Medicare should be submitted promptly by the provider to Blue Cross once Medicare has finalized the processing of the claims; the secondary claims should be sent with COB information providing all of the Medicare Payment information.

How to determine if a claim has crossed over from Medicare:

837P Crossover Information	837I Crossover Information
A note associated with the ANSI remark code indicates which payer will receive the claim information. Provider will continue to see MA18 and the name of the payer on the Medicare Remittance Advice (RA) when the payment information is forwarded to a single payer. However, code N89 will be used when the payment information is forwarded to multiple payers; only one of those payers will be named on the RA even though the payment information is forwarded to multiple payers.	The current message indicating the claim was sent to Blue Cross will continue to be displayed on the *Subscriber's Medicare Summary Notice (MSN)* or on the *Explanation of Medicare Benefits (EOMB)*. Medicare will indicate on Provider's Remittance Advice (RA), claim status codes of 19, 20 or 21 indicate that the claim was crossed over.

Questions?

If you have questions, please contact provider services at (**651**) **662-5200** or **1-800-262-0820**.