

# PROVIDER BULLETIN

## PROVIDER INFORMATION



November 1, 2019

### **Blue Cross Discontinues Vendor Relationship with Magellan**

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is providing behavioral health providers an update regarding the status of the second phase of its transition with Magellan.

Blue Cross had delayed the second phase of transition to Magellan. A decision has now been made to discontinue this transition entirely. Effective January 1, 2020, the functionality that Magellan was managing for behavioral health (Case Management, Disease Management and Utilization Management) will be managed by Blue Cross.

All prior authorizations reviewed by Magellan prior to December 31, 2019 will be transferred to Blue Cross and approved authorizations will be honored. Concurrent reviews submitted for dates of service January 1, 2020 and after will be reviewed by Blue Cross staff. Providers should continue to submit prior authorizations via the Availity Provider Portal at Availity.com.

Prior Authorizations for Minnesota Health Care Program members will continue to be reviewed by Amerigroup.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.