

PROVIDER QUICK POINTS

PROVIDER INFORMATION



January 8, 2020

MHCP Medical Dental Claim Denials

Claims for Minnesota Health Care Programs (MHCP) subscribers receiving medical/dental care may have denied or reimbursed less than expected due to the tooth number(s) not being submitted on the claim.

Claims should be submitted with the tooth number in the following manner:

- Providers submitting an 837D must use the TOO segment to identify the tooth number.
- Providers submitting an 837P must use the K3 segment to submit the tooth information.
- Providers submitting an 837I must attach medical records to indicate the tooth number information.

Information regarding submission requirements can be found on the Administrative Uniformity Committee (AUC) website at <https://www.health.state.mn.us/facilities/auc/guides/docs/cg837p.pdf> (Look in Appendix B).

Claims that were submitted with tooth information have been adjusted and should be on the remittance advice dated 12/18/19. Tooth information for claims that denied can be submitted in two ways:

- Submit a replacement claim adding the tooth information as described above.
- Submit a claim attachment that includes the tooth number and references the claim number of the denied claim.

Please contact Provider Services with any questions at **1-866-518-8448**.