

PROVIDER QUICK POINTS

PROVIDER INFORMATION



May 26, 2021

Incorrect ID Cards Issued for Minnesota Health Care Programs Members

Blue Cross and Blue Shield of Minnesota and Blue Plus recently issued incorrect ID cards for a limited number of Minnesota Health Care Programs members.

ID cards sent between April 21, 2021 and May 3, 2021 were potentially issued without the alpha prefix for the member number (LMN for Families and Children, MinnesotaCare, Minnesota Senior Care Plus and JTM for SecureBlue). Corrected ID cards were mailed to all affected members on May 4, 2021.

Providers that have documented an ID card in their system that does not include the alpha prefix should reach out to the member for a current, corrected ID card.

Products Impacted:

- Families and Children
- MinnesotaCare (MNCare)
- Minnesota Senior Care Plus (MSC+)
- SecureBlue (MSHO)

Questions?

If you have any questions, please contact provider services at **1-866-518-8448**.