

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



September 9, 2020

### **Minnesota Health Care Programs (MHCP) FQHC/RHC Provider Service**

Provider Services is available for resolution of any issues related to administration of services including enrollment, claims processing and payment for Minnesota Health Care Programs (MHCP) members. Federally Qualified Health Care Centers (FQHC) and Rural Health Clinics (RHC) should utilize Provider Services as their first point of contact.

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) would like to announce the creation of an email box that can be used for MHCP members by FQHCs or RHCs to escalate issues that remain unresolved after initial inquiry. The email box address is [Government.Programs.FQHC-RHC.Services@bluecrossmn.com](mailto:Government.Programs.FQHC-RHC.Services@bluecrossmn.com)

#### **Questions?**

If you have questions, please contact Provider Services at **1-866-518-8448**.