April 28, 2021

Claims Status Listing Tool

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is announcing that atypical providers (providers not requiring NPI) can now use the Claims Status Listing tool on Payer Spaces using the provider's UMPI number.

Note: A provider must first be designated as atypical through the Express Entry process.

Access the tool

From the Availity Portal page **availity.com**. Select **Payer Spaces** from the menu bar.

- Select BCBSMN Blue Plus Medicaid — Payer ID 00562 payer tile.
- Select **Applications** > **Claims Status Listing.**
- Choose the organization name > **TIN.**
- Choose your provider from the Express Entry drop down box. If the selected provider has been designated as atypical, the NPI field will gray out, and the **Payer Assigned Provider Identifier (UMPI)** field will populate.

- Enter **Dates of Service (DOS)** to search (30-day span) > select **Search.**
- View a list of your claims that fall within the search criteria entered.

Products Impacted

- Families and Children formerly known as Prepaid Medical Assistance Program (PMAP)
- Minnesota Senior Care Plus (MSC+)
- SecureBlue (MSHO)

Questions?

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. Please contact provider services at **651-662-5200** or **1-800-262-0820** for all other questions.

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