

PROVIDER QUICK POINTS

PROVIDER INFORMATION



January 9, 2019

Identified Minnesota Health Care Programs Migration Issues Grid

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) entered into a collaborative agreement with Amerigroup Health Solutions, a subsidiary of Anthem, to operationally support subscribers who have coverage through a Minnesota Health Care Program (Families and Children, MNCare, and MSC+) and Minnesota Senior Health Options (MSHO) effective January 1, 2019.

Any issues identified relating to this migration will be published on the Blue Cross provider website at **providers.bluecrossmn.com**. This grid will be updated as new issues are identified and as the status changes on existing issues.

A separate grid will be published in the same location with issues specific to claims processing.

A link to the grid will be located on the Migration of Minnesota Health Care Programs page:

1. Go to **providers.bluecrossmn.com**
2. Under “Tools and Resources”, click ‘Migration of Minnesota Health Care Programs’. A link to the grid will be provided under the heading “Current Updates”.

The Issues Grid will provide:

- Issue ID
- Issue Category
- Identification Date
- Notification Date
- Description of the Issue
- Whether an update is necessary by Blue Cross
- When the update is complete, if applicable

QP4-19

Distribution: Available on providers.bluecrossmn.com. <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>