

PROVIDER QUICK POINTS

PROVIDER INFORMATION



November 27, 2019

InterQual® Level of Care Criteria for Concurrent Review Authorizations

On November 23, 2019, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) added a new feature to the authorization process for hospital, inpatient rehabilitation and long-term acute care (LTAC) admission submitted on the Availity Portal. Providers submitting requests for concurrent review on these admissions will have the ability to complete the InterQual® Level of Care Criteria questionnaire prior to, or in lieu of, attaching medical records to the request.

Note: InterQual® Level of Care Criteria questionnaires are not available for requests reviewed by eviCore healthcare.

After Completing a Questionnaire

When InterQual® concurrent criteria are met for the level of care requested, the request will be approved immediately, and no further action will be required. When criteria for concurrent are not met or not enough information is available to complete the questionnaire, the provider can continue the request submission process by saving the survey and then following the prompts to attach medical records to support the admission. The request will then be pended to a Care Manager for review.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.