April 28, 2021

Is Authorization Required (IAR) Tool for Outpatient Authorization on Availity Portal

Below are some tips to help providers use the IAR tool for outpatient authorization on the Availity® Portal.

- Use for Blue Cross and Blue Shield of Minnesota (Blue Cross) Commercial and Medicare Advantage members.
  - o Federal Employee Program (FEP) and Medicaid groups will return links to the prior authorization (PA) lists on their respective websites.

- System validates if the group number is active for Blue Cross.
  - o System cannot validate if the group is valid for a specific member.
  - o Run an Eligibility & Benefit transaction to ensure the most current group number is being used.

- Date of Service can be up to 45 days in the future from current date.
  - o If the service date changes from the original look-up, a new look-up should be done as prior authorization requirements may have changed.

- Up to 12 procedure codes can be looked up at once.
  - o Reference number correlates to the number of codes. For Example, Reference 01 is first code submitted.
  - o Codes can be CPT or HCPCS.
  - o Applicable Medical Policy links will appear for each code.
  - o Authorization requirements will appear for each code.

- 'Authorization Required' response with message 'managed by eviCore'.
  - o The message will advise which Service Type to use when submitting the authorization.
  - o That Service Type routes the request to eviCore to appropriate review team.
  - o If the wrong Service Type is used the authorization response may be incorrect which will result in claim denial for no PA.

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IAR example: Authorization Service Type must be "Radiology" as eviCore conducts the medical necessity review.

Authorization Required

Group Number 10264314	**Line of Business** Commercial
Date of Service 2021-04-12	

Procedure Code 1 74177	**Reference Number** 01	
Status `AUTH REQUIRED`	**Medical Policy Information or Criteria** eviCore healthcare clinical guidelines found at evicore.com/healthplan/bluecrossmn	**Message** This code is part of the eviCore Radiology program and is managed by eviCore for this group.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.