

PROVIDER QUICK POINTS

PROVIDER INFORMATION



March 25, 2020

Delay of Inpatient and Outpatient Elective Surgery and Procedure Cases During COVID-19 Peacetime Emergency

In effort to ease the impact of the restrictions on elective surgery and procedure cases during the COVID-19 pandemic, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) and eviCore healthcare will be modifying the approval timeframes for prior authorization for these services.

New prior authorization requests processed on or after March 26, 2020, will be approved for a minimum of 180 days.

Blue Cross and eviCore healthcare will also be proactively extending previously approved prior authorizations for elective surgeries and procedures where the service has not yet been provided. Blue Cross and eviCore will be working to update these existing authorizations by the time the restrictions on these surgeries and procedures is lifted.

Members and providers will receive additional communication related to any changes in existing authorization timeframes. Blue Cross will also update providers if any action is needed when these procedures are rescheduled in the future.

Products Impacted

Commercial, Medicare Advantage and Platinum Blue.

Questions?

If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.