

PROVIDER BULLETIN

PROVIDER INFORMATION



June 3, 2019

Provider Reimbursement Calculation for Legacy Platform Runout Claims

As previously communicated in Provider Bulletin P24-19, the decommissioning of Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) legacy claims processing systems will be initiated during the third quarter of 2019. Decommissioning impacts the system's ability to fully function as it currently does and therefore a change to the methodology in which to calculate reimbursement is necessary. Providers may see runout claims processed using an alternate reimbursement methodology as early as August 1, 2019.

Runout claims will begin to process according to a percent of charge methodology beginning August 1, 2019. Blue Cross will determine the percent of charge reimbursement level at an amount equal to or greater than the Provider's current aggregate billed to charge ratio for 2018 health services. These rates are calculated by evaluating one year's worth of Provider specific claims data to determine an aggregate percent of charges for each provider by line of business (commercial, Medicare, and Medicaid) and type of claim (professional, facility inpatient, and facility outpatient) submitted.

The impacted decommissioning claims and appeals are primarily for Minnesota Health Care Programs (Families and Children, MNCare, MSC+, MSHO) with dates of service prior to 2019, but may also include claims and appeals from other lines of business for earlier dates of service. Providers are encouraged to submit claims, including replacement claims, and appeals as promptly as possible according to claim submission guidelines to ensure efficient and timely claim payment. All claims are subject to all other payment terms as outlined in the Agreement.

All actively participating Providers will receive a letter with their calculated percent of charges reimbursement in the mail no later than June 10, 2019.

Questions?

If providers do not receive a letter regarding reimbursement arrangement information by June 10, 2019 or have additional questions regarding this reimbursement, please provide your NPI and or Internal Reference Number from your contract and email decommission.reimbursement@bluecrossmn.com.

If providers have any questions about overall reimbursement or the new operating system they can contact provider services at **(651) 662-5200** or **1-800-262-0820**.