# PROVIDER BULLETIN PROVIDER INFORMATION



March 2, 2020

# eviCore CPT® Code Updates for Medicare Advantage Subscribers – eviCore Healthcare Specialty Utilization Management (UM) – Durable Medical Equipment

eviCore has released the following updates based on the annual American Medical Association (AMA) code update.

# **Durable Medical Equipment**

The following Durable Medical Equipment codes will **no longer** require prior authorization (PA) effective May 1, 2020.

Code	Description
L8614	Cochlear device, includes all internal and external components
L8619	Cochlear implant, external speech processor and controller, integrated system, replacement
L8627	Cochlear implant, external speech processor, component, replacement
L8628	Cochlear implant, external controller component, replacement
L8690	Auditory osseointegrated device, includes all internal and external components
L8691	Auditory osseointegrated device, external sound processor, replacement

#### **Products Impacted**

This change only applies to Medicare Advantage subscribers.

Prior authorization requests will be reviewed based on eviCore clinical guideline criteria. Providers can view the list of CPT codes that require prior authorization, eviCore clinical guidelines, and other provider resources on the eviCore Implementation Resources website.

#### To view CPT Code lists:

- Access the 'Provider Section' of the Blue Cross website at providers.bluecrossmn.com
- Select "Medical Policy" under Tools and Resources, read and accept the Blue Cross Medical Policy Statement
- Under "Medical and Behavioral Health Policies" scroll down and click on the "eviCore healthcare Specialty Utilization Management Clinical Guidelines" link
- Select "Solution Resources" and then click on the appropriate solution (ex: Durable Medical Equipment)
- Select "CPT Codes" to view the current CPT code list that require a prior authorization

## To view Clinical Guidelines:

- Access the 'Provider Section' of the Blue Cross website at providers.bluecrossmn.com
- Select "Medical Policy" under *Tools and Resources*, read and accept the Blue Cross Medical Policy Statement

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- Under "Medical and Behavioral Health Policies" scroll down and click on the "eviCore healthcare Specialty Utilization Management Clinical Guidelines" link
- Click on the "**Resources**" dropdown in upper right corner
- Click "Clinical Guidelines"
- Select the appropriate solution: i.e. Durable Medical Equipment
- Type "BCBS MN" (space is important) in 'Search by Health Plan'
- Click on the "Current", "Future", or "Archived" tab to view guidelines most appropriate to your inquiry

### To submit a Prior Authorization (PA) Request to eviCore

Providers submit eviCore PA requests via our free <u>Availity</u> provider portal. Instructions on how to utilize this portal are found on the Availity website.

Providers need to reference the eviCore clinical guideline criteria, submit prior authorization requests via Availity, and submit all applicable clinical documentation with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a subscriber's benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

#### **Ouestions?**

If you have questions, please contact eviCore provider service at 844-224-0494.