

PROVIDER BULLETIN

PROVIDER INFORMATION



September 1, 2020

Update to the Common Carrier and Special Transportation Services Addendums

In order to ease the administrative burden for Providers, effective November 1, 2020, Article II.D and II.E. in the Addendums for Access (Common Carrier) Transportation Services and Special Transportation Services to the Blue Plus Referral Health Professional Provider Service Agreement are revised to change the requirement from monthly submission of rosters to annual submission along with notification of Driver changes. The provision is hereby amended to read as follows: “Provider shall maintain a roster of every Driver and vehicle identification number (VIN) used to transport Subscribers and shall provide a copy of such roster and VIN no less than annually on July 1st of each year and upon request. The Provider is required to submit an updated Driver Roster within 10 days of a driver being added or removed from the roster. For any Driver being removed, the reason for the removal must also be provided. The Provider is required to submit an updated VIN log within 10 days of a vehicle being added or removed from the Provider’s fleet. Logs should be submitted to transportation.liaison@bluecrossmn.com

Products Impacted:

- Blue Advantage Families and Children (F&C)
- Minnesota Senior Care Plus (MSC+)
- SecureBlue (MSHO)
- MinnesotaCare (MNCare)

Questions?

If you have questions, contact BlueRide at (651) 662-8648 or 1-866-340-8648.