

PROVIDER QUICK POINTS

PROVIDER INFORMATION



November 27, 2019

Changes to Blue Cross Mailing Addresses

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has contracted with DATAMARK to process incoming mail in their secure data management facility. As a result, providers will begin noticing that some mailing addresses for submitting information by mail to Blue Cross will change to a PO Box located in El Paso, Texas.

The process of changing PO Boxes will be gradual, beginning as early as December 2019 and continuing through 2020. During this transition, mail will continue to be accepted at the PO Boxes currently existing in St. Paul, MN. However, it is recommended that if a form or request for information advises to send documentation to an El Paso, TX address, that the TX address be used. This change does not impact information submitted by fax or via Availity.com.

Products Impacted

This change applies to:

- Commercial
- Medicare

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.