

PROVIDER QUICK POINTS

PROVIDER INFORMATION



October 27, 2021

BlueRide announces No-Load Pilot Program for Non-Emergency Medical Transportation (NEMT) in Greater Minnesota

New information added June 12, 2024: If multiple members are to be transported in the same vehicle, only one no-show fee can be billed.

Effective November 1, 2021, BlueRide will reimburse NEMT providers for No-Load rides that originate in greater Minnesota (outside the 7-county metropolitan area) when the following criteria are met.

- Providers must confirm the ride by contacting the member no more than 24 hours in advance of the scheduled ride.
- The point of pick-up zip code must be outside of the 7-county metro area.
- Provider is required to wait 7 minutes past the scheduled pick-up time to allow the member to enter the vehicle per the provider contract.
- Member is not transported on the scheduled ride.

**Rides originating in the 7-county metro area are not included in the pilot program at this time.

If the criteria listed above is met, providers are required to send an email to the BlueRide team informing them that the scheduled and confirmed ride has not been completed. The email must indicate that the ride was a No-Load and include the member's name and identification number, authorization number and date of service. The ride authorization will be changed in the claims system to a No-Load authorization allowing the provider to bill. This information must be sent to transportation.liaison@bluecrossmn.com

Billing:

Providers may bill for No-Load scheduled rides using HCPCS code A0999 with a TP modifier. Reimbursement will be \$25 per ride.

Products Impacted:

- Families and Children
- MinnesotaCare (*pregnant women & members under age 19*)
- Minnesota Senior Care Plus (MSC+)
- SecureBlue

Questions?

If you have questions, please contact BlueRide at **1-866-340-8648**.