

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 26, 2020

Blue Cross Basic Seminar Now Available On-Demand Through the Availity Portal

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is now offering our Provider Basic Seminar on-demand at Availity.com. If you are new to billing insurance or need to find information specific to working with Blue Cross commercial and Medicare lines of business, you can view this training anytime that is convenient for you. This training does not include information regarding processes related to Blue Plus Minnesota Health Care Programs.

Topics:

- Blue Cross provider resources
- Claims filing
- General Availity portal information
- Submitting referrals, pre-admission notification, pre-certification and prior authorization on the Availity portal

Audience:

We encourage administrative staff that use the Availity portal and staff that request pre-admission notification, referrals, pre-certification, prior authorizations or staff who support general billing functions to view the seminar.

How to Register:

- If you **are** an Availity Portal customer, log in to the Availity portal. Click **Payer Spaces | BlueCross BlueShield of Minnesota**. Click **Resources | Access BCBSMN Learning and Development**. You will land in the Catalog. You can search **Blue Cross Basics Seminar – On-Demand** then click **Enroll**
- If you **are not** an Availity Portal customer, use the link <https://bcbsmn.availitylearningcenter.com> to create your account. To create a new account, select **Sign Up Now** and follow the prompts. Use your email address as the username. You will land in the Dashboard. Click **Get Started** on the rotating banner titled **Learn with Blue Cross and Blue Shield of Minnesota** | then click on **Access the Training Catalog** | select **Blue Cross Basics Seminar – On-Demand**

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.