

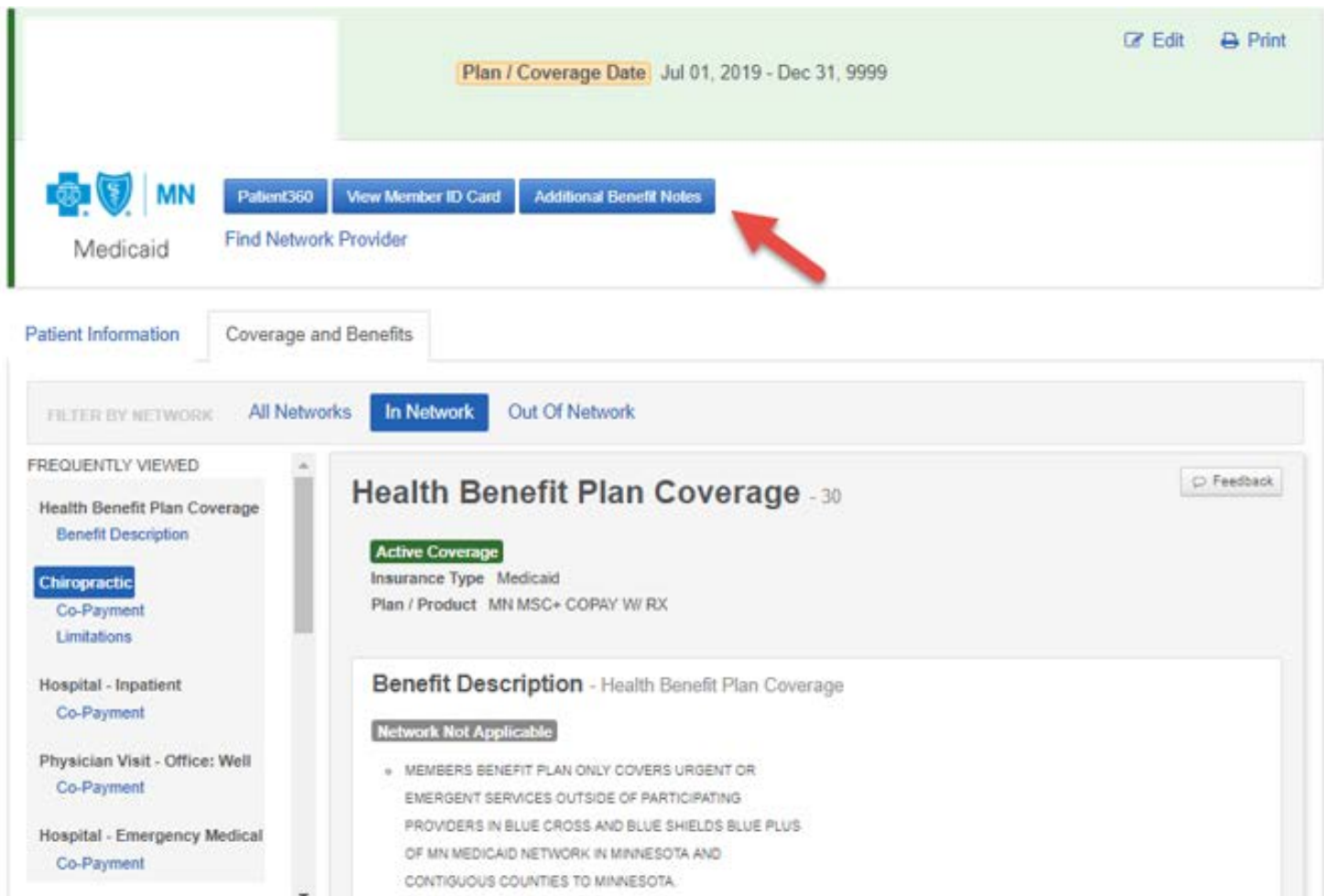
# PROVIDER QUICK POINTS

## PROVIDER INFORMATION

December 11, 2019

### Additional Benefit Detail Now Available via the Availity Portal for Minnesota Health Care Programs Subscribers

Providers will find an additional link, 'Additional Benefit Notes', on the benefits return screen on Availity.com where more descriptive benefit information can be accessed. This change impacts benefit queries for Minnesota Health Care Programs Subscribers (Families and Children, MinnesotaCare, and Minnesota Senior Care Plus).



The screenshot displays the Availity portal interface. At the top right, there are 'Edit' and 'Print' icons. Below them, a green box shows 'Plan / Coverage Date: Jul 01, 2019 - Dec 31, 9999'. A navigation bar contains several buttons: 'Patient360', 'View Member ID Card', and 'Additional Benefit Notes' (highlighted with a red arrow). Below this bar are 'Medicaid' and 'Find Network Provider' links. The main content area has tabs for 'Patient Information' and 'Coverage and Benefits'. Under 'Coverage and Benefits', there are filters for 'All Networks', 'In Network' (selected), and 'Out Of Network'. A 'Frequently Viewed' sidebar lists various benefit categories, with 'Chiropractic' selected. The main content area shows 'Health Benefit Plan Coverage - 30' with a 'Feedback' button. It includes 'Active Coverage' details: 'Insurance Type: Medicaid' and 'Plan / Product: MN MSC+ COPAY W/ RX'. Below this is a 'Benefit Description' section for 'Health Benefit Plan Coverage' with a 'Network Not Applicable' status. The description states: 'MEMBERS BENEFIT PLAN ONLY COVERS URGENT OR EMERGENT SERVICES OUTSIDE OF PARTICIPATING PROVIDERS IN BLUE CROSS AND BLUE SHIELDS BLUE PLUS OF MN MEDICAID NETWORK IN MINNESOTA AND CONTIGUOUS COUNTIES TO MINNESOTA.'

Benefits are listed in alphabetical order, making it easier to search for specific benefits. Capabilities include full benefit description, vendor information associated with the benefit and allow the provider to print out the benefit information.

If you have questions, please contact provider services at **1-866-518-8448**.

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