

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



April 10, 2019

### Online Medical Policy Survey for Medicare Advantage Chiropractic Services

On April 13, 2019, providers submitting prior authorization (PA) requests for Chiropractic Services will have the ability to complete an online survey to determine if the medical necessity criteria are met prior to attaching medical records to the request. If the medical necessity criteria are met based on the applicable clinical guidelines, the request may be immediately approved. This new medical policy survey will be available for subscribers with Medicare Advantage products.

For more information on medical policy surveys, see Provider Quick Point QP15-19, published February 13, 2019.

#### Success with surveys:

- When submitting the authorization request on Availity, request only the codes that require PA. Additional codes that are incidental to the primary code should not be submitted. **Requests with surveys cannot be immediately approved when there are incidental codes that do not require PA included.** Please review the prior authorization (PA) lists to determine which codes require PA.
  - To find the PA lists for Commercial and Medicare Advantage, go to [providers.bluecrossmn.com](http://providers.bluecrossmn.com)
  - Under Tools & Resources, select “Medical Policy” and read/accept the Blue Cross Medical Policy Statement
  - Select the “+” sign next to “Utilization Management” to access the PA lists

#### Questions?

If you have any questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.