

PROVIDER QUICK POINTS

PROVIDER INFORMATION



November 13, 2019

Multiple Claim Appeals for Minnesota Health Care Programs (MHCP)

Providers may submit one appeal for multiple claims through ICR in Availity for MHCP subscribers. Providers should choose one claim with all identifying information along with the required documentation and submit through ICR. Providers may note that there are several claims with the same issue upon submission.

Providers choosing to submit their appeal via fax can attach a list of claims they wish to have appealed with the original appeal fax.

Products Impacted

This applies to the following Minnesota Health Care Programs.

- Families and Children [*formerly known as* Prepaid Medical Assistance Program (PMAP)]
- MinnesotaCare (MNCare)
- Minnesota Senior Care Plus (MSC+)
- Minnesota Senior Health Options (MSHO)

Questions?

If you have questions, please contact provider services at **1-866-518-8448**.