

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 13, 2019

Minnesota Health Care Programs (MHCP) Claims Pending

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has pended and is carefully validating the processing of MHCP (Families and Children, MNCare, MSC+ and MSHO/Secure Blue) claims submitted for dates of service beginning January 1, 2019 to ensure that as they are finalized, they have been accurately processed and priced on the new claim platform.

The first large release of MHCP claims will be remitted the week of February 11th.

Blue Cross expects that the majority of pended MHCP claims will be processed and remitted to providers by the end of February. Interest will be paid on clean claims that are not processed within 30 days.

Claim Status

To review the status of a claim on Availity.com:

1. Select Claims and Payments | Claim Status and Remittance Inquiry.
2. Select Claim Status.
3. Select the appropriate payer from the Payer dropdown.
4. Complete the search criteria.
5. Select Submit.
6. Select claim cards on the left to review its details on the right.

Questions?

If you have a question regarding MHCP claims, please contact Provider Services at **1-866-518-8448**.