PROVIDER QUICK POINTS
PROVIDER INFORMATION

BlueCross BlueShield Minnesota

Prior Authorizations, Pre-Admission Notifications and 278 Transactions

As previously communicated in Provider Bulletin P27-19, effective May 1, 2019, providers are required to use the Availity® Provider Portal, to submit preservice inpatient and outpatient prior authorization requests, including Pre-Admission Notifications (PANs) for all Commercial, Medicare Advantage, Medicare Cost and Federal Employee Program (FEP) lines of business. **Faxes and phone calls for these requests will no longer be accepted by Blue Cross (eviCore process is not changing).** Providers can create and inquire on the status of utilization management authorization requests electronically by logging in to **www.Availity.com**.

Due to the provider requirement to utilize the Availity Provider Portal, the 278 transaction, for Pre-Admission Notifications (PANs), is no longer being accepted for this information.

For additional information on submitting an authorization to Blue Cross in the Availity Portal as well as registering for webinar training please refer to Provider Bulletin P27-19, which was published on March 1, 2019.

Questions?
If you have any questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.