

PROVIDER BULLETIN

PROVIDER INFORMATION



January 2, 2019

Updated Minnesota Health Care Programs and Minnesota Senior Health Options (MSHO) Prior Authorization Requirements

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has revised its government programs prior authorization (PA) list effective January 1, 2019. The updated list clarifies PA requirements for the Minnesota Health Care Programs (Families and Children, MNCare and MSC+) and Minnesota Senior Health Options (MSHO) products. The service categories that require PA have been updated to include the procedure and/or HCPCS codes for reference to assist in determining what requires a PA submission. The codes that are included are for informational purposes only and are subject to change without notice. Inclusion or exclusion of a code does not constitute or imply member coverage or provider reimbursement.

Blue Cross will be allowing providers the ability to become accustomed to the policy criteria and documentation required with a PA request. Blue Cross' expectation is that the providers take this opportunity to familiarize themselves with the new policies and authorization requirements during this initial implementation phase.

Enforcement of prior authorizations and pre-certifications will begin for March 1, 2019 dates of service.

Effective Dates of Service: January 1, 2019 – February 28, 2019

- Provider will submit all relevant clinical information for review
- Clinical information will be reviewed to determine if the request meets the clinical guidelines
- Requests that do not meet criteria per the evidence-based guidelines will receive a denial with educational language in the rationale to help providers understand why a PA request did not meet the clinical guidelines

Claims for dates of service beginning March 1, 2019 will deny as provider liability without an approved prior authorization.

Where do I find the current government programs PA list?

Go to providers.bluecrossmn.com

- Under Tools & Resources, select "Medical Policy," and read/accept the Blue Cross Medical Policy and UM Statement
- Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select the 'MN Government Programs Pre-Certification/Pre-Authorization/Notification List'

Please note that the Precertification Look Up Tool (PLUTO) will not be available for prior authorization look up and providers should use the PA list noted above until further notice.

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Distribution: Available online: <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>

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