

PROVIDER BULLETIN

PROVIDER INFORMATION



March 1, 2019

Blue Cross to Decommission Legacy Claims System

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has completed the migration of members and groups off the legacy platform as of January 1, 2019. The Legacy system was Blue Cross' claims system in use prior to migration to our new claims system that began in the third quarter of 2015. With all members and groups now migrated, Blue Cross will decommission the legacy claims system in Quarter 3 of 2019.

While providers must submit claims, including replacement claims, and appeals as promptly as possible for efficient and timely processing in accordance with the provisions of their Provider Service Agreement, Blue Cross would like to emphasize the particular importance of submitting claims that process on the legacy operating system as promptly as possible. The impacted claims and appeals are primarily for Minnesota Health Care Programs (Families and Children, MNCare, MSC+, MSHO) with dates of service prior to 2019, but may also include claims and appeals from other lines of business for earlier dates of service.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.